#### **COURSE SYLLABUS**

## (1) GENERAL

(I) GENERAL				
SCHOOL	HEALTH SCIENCES			
	MANAGEMENT AND ECONOMICS SCIENCES			
DEPARTMENTS	■ SOCIAL WORK			
	<ul> <li>NUTRITION AND DIETET</li> </ul>			
	■ BUSINESS ADMINISTRATION AND TOURISM			
LEVEL OF STUDY	Graduate/Master's			
COURSE CODE	CDDA-B02	SEMESTER	2	
COURSE TITLE	Organizational Behavior and Human Resource			
COURSE TITLE	Management			
		== 4 61 1141	CDEDIT	
		TEACHING	G CREDIT	
INDEPENDENT TEACHI	NG ACTIVITIES	HOURS	UNITS	
INDEPENDENT TEACHI	NG ACTIVITIES	1		
INDEPENDENT TEACHI Lectures	NG ACTIVITIES	HOURS	UNITS	
	NG ACTIVITIES  General knowledge - Ma	HOURS WEEKLY	UNITS (ECTS)	
Lectures		HOURS WEEKLY	UNITS (ECTS)	
Lectures  COURSE TYPE		HOURS WEEKLY	UNITS (ECTS)	
Lectures  COURSE TYPE PREREQUISITE COURSES:	General knowledge - Ma	HOURS WEEKLY	UNITS (ECTS)	
Lectures  COURSE TYPE PREREQUISITE COURSES: LANGUAGE OF TEACHING and	General knowledge - Ma	HOURS WEEKLY	UNITS (ECTS)	
Lectures  COURSE TYPE PREREQUISITE COURSES: LANGUAGE OF TEACHING and EXAMINATIONS:	General knowledge - Ma	HOURS WEEKLY	UNITS (ECTS)	

## (2) LEARNING OUTCOMES

# **Learning Outcomes**

Organizational behavior is the interdisciplinary field that examines the functioning of people in the context of social organizations through the systematic study of individual, group and organizational processes to achieve the goals of the organization as well as their personal pursuits. The goal of the scientific field of Organizational Behavior is to improve the effectiveness of organizations as well as the quality of life of the people who live and work in them, combining three levels of analysis: individual processes, group processes and organizational processes.

Human Resource Management is the function of a business or organization (GENERAL an organization) concerned with attracting, training, evaluating and rewarding human resources, taking into account industrial relations, health, safety and justice and considering the human being as the most important factor in achieving the goals of the organization and Human Resources Management (HRM), is a basic condition for survival and a critical parameter of lasting competitiveness and success for modern businesses and organizations Upon successful completion of the course, the student will be able to:

- 1. Describes the basic concepts of the field of organizational behavior
- 2. Recognizes the complexity and diversity of organizations
- 3. Understands behavioral theories
- 4. Understands different approaches to the learning process
- 5. Understands the concept of Human Resource Management & Strategic Human Resource Management
- 6. Recognizes the theories related to Human Resource Management
- 7. Describes the responsibilities of Human Resource Management
- 8. Recognizes the concept of Human Resource planning as well as the stages of planning
- 9. Recognizes the concepts of job satisfaction and motivation as well as the factors that affect job satisfaction
- 10. Define the concepts of work stress and burnout and recognize the factors that cause work stress and burnout
- 11. Understands the concept of organizational culture and its effect on the efficiency and

#### quality of services offered

- 12. Analyzes the factors that shape the organizational culture
- 13. Describes organizational culture theories
- 14. Understands the concept of organizational development, organizational change and organizational change strategies
- 15. Describes leadership theories
- 16. Recognizes the concept of organizational change as well as its characteristics and stages
- 17. Describes the different strategic approaches to change management
- 18. Identifies the implications of organizational change at the level of strategy, structure and culture

### **General Skills**

The course aims for the students to acquire the following general skills:

- Search, analysis and synthesis of data and information, using the necessary technologies
- Exercise criticism and self-criticism.
- Teamwork
- Work in an interdisciplinary environment
- Respect for diversity and multiculturalism
- Demonstration of social, professional and ethical responsibility and sensitivity to leaf issues
- Decision making
- Promotion of free creative and inductive thinking

### (3) COURSE CONTENT

The course includes the following sections:

- Introduction to Organizational Behavior
- The person in the organization personality traits and values
- Introductory concepts in Human Resource Management
- Strategic Human Resources Management
- Work motivation/motivation and job satisfaction
- Occupational Stress, Occupational Burnout / Mental Resilience
- Human Resource Planning
- Organizational culture
- Obstacles to the inclusion of the disability dimension in the organizational culture: stereotypes, prejudices and the glass ceiling
- Inclusive organizational culture and addressing violence and harassing/intimidating behaviors against people with disabilities, with an emphasis on disabled women.
- Fundamental principles of organization structure
- Leadership
- Organizational change

## (4) TEACHING and LEARNING METHODS - EVALUATION

METHOD OF DELIVERY	Face-to-face, distance learning		
USE OF INFORMATION AND	Use of Powerpoint & use of e-class learning		
COMMUNICATION	management system are used complementary for		
TECHNOLOGIES	asynchronous support of the learning process.		
TEACHING ORGANIZATION	Activity	Semester Workload	
	Lectures	39	
	Literature study and analysis	66	
	Unguided study	80	
	Examination	40	

	Total Course	225	
STUDENT EVALUATION	Evaluation language: Greek		
	Final work: 100%		
	Written exam Multiple Choice Test, Short Answer		
	Questions		

# (5) RECOMMENDED-BIBLIOGRAPHY

## - Suggested Bibliography:

Gomez-Mejia L., Balkin D. & Cardy R. (2014). Human Resources Management. 1st Edition. Athens: Broken Hill Publications.

Vaxevanidou M & Rekleitis P . (2019). Human Resources Management. 1st Edition. Athens: Propompos Publications

Gomez-Mejia L., Balkin D. & Cardy R. (2014). Human Resources Management. 1st Edition. Athens: Broken Hill Publications.

Vaxevanidou M & Rekleitis P . (2019). Human Resources Management. 1st Edition. Athens: Propompos Publications

Miner JB (2015) Organizational Behavior: Essential Theories of Motivation and Leadership Routledge London

Roussell L, Swansburg R (2010) Nursing Management & Leadership. Scientific Editing of the Greek Edition Stavropoulou A, Kelesi- Stavropoulou M. Paschalidis Publications, Athens

### - Related scientific journals:

- Journal of Interprofessional Care
- Journal of Organizational Change Management
- Public Organization Review
- Journal of multidisciplinary healthcare
- Journal of healthcare leadership
- BMC health services research
- Journal of health organization and management
- The Health Care Manager
- Open Journal of Leadership