



**HELLENIC MEDITERRANEAN UNIVERSITY**

**School of Health Sciences**



**Department of Social  
Work (urgent  
Department)**

**Department of Nutrition  
and Dietetic Sciences**

**Faculty of Science  
Administration and Economy**



**Department of Business Administration  
and Tourism**

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**Quality policy of the academic unit for the  
development and improvement of the PMS**



**"Interdisciplinary Management of Chronic Diseases,  
Disability and Aging"**

**MSc in Interdisciplinary Management of Chronic Diseases, Disability & Aging**

**HELLENIC MEDITERRANEAN UNIVERSITY**

## Principles of Quality Policy

The Quality Assurance Policy<sup>1</sup> of D.P.M.S. ELMEPA's "Interdisciplinary Management of Chronic Diseases, Disability and Aging" fully harmonizes with ELMEPA's Quality Policy. ELMEPA and D.P.M.S. are dedicated and committed to providing high quality postgraduate education to the students who choose them, organizing and implementing study programs of high academic standards and significant added value to the scientific CV of the graduates. In addition, the D.P.M.S. "Interdisciplinary Management of Chronic Diseases, Disability and Aging" of ELMEPA seeks to develop a creative environment of research, free scientific expression and work for all staff and members of its academic community. The D.P.M.S. is committed to the implementation of a targeted quality policy, implementing the quality procedures provided for by the Foundation's ESDP, with the ultimate goal of its continuous improvement.

Through this Quality Policy, the academic character and orientation of the postgraduate program in question is strengthened, its purpose and object are promoted, as well as the implementation of specific goals set each year, while the means and ways of achieving the above are determined and the participation of interested parties in its evaluation and redesign processes is ensured.

In particular, for the implementation of this policy, the D.P.M.S. undertakes to implement the quality processes/procedures provided for and analyzed in the Quality Manual of the Institution's ESDP and applied at the level of its Study Programs with the specialization/individualization required as the case may be in the Master's Program and in close cooperation with the University's Quality Assurance Unit (MODIP). All quality assurance procedures of D.P.M.S. are subject to inspection, review and revision, which are carried out on an annual basis, in collaboration with the MO.DI.P of the Foundation.

The Quality Policy of D.P.M.S. approved by the Curriculum Committee. In addition, the Quality Policy is communicated through informing students, through contacts with market players as well as through events, workshops or other activities organized by the Departments and the D.P.M.S. The Policy is reviewed/amended with the active participation of all parties involved. Its implementation, monitoring and review are done in accordance with the Institution's Internal Quality Assurance System procedures. For the implementation of the quality assurance procedures, the information systems that operate under the responsibility of MO.DI.P. and specifically, the Information System for the Evaluation of the Educational Process and the Integrated Information National Quality System.

The Curriculum Committee (CCU) of the D.P.M.S. has the responsibility of monitoring and shaping the program so that it is always adapted to the current conditions while collaborating with the Department's Internal Assessment Group (IAG) which is responsible for the evaluation process of the educational process and the preparation of the annual internal assessment report evaluation with the final aim of its upgrade and continuous improvement. In the context of the implementation of the Quality Policy, the D.P.M.S. is committed to implementing procedures that prove and ensure

- the improvement of the D.P.M.S. taking into account developments at national and international level,
- the perfect organization and high quality of operation of the D.P.M.S.,
- the continuous improvement of the educational process,
- the selection of teaching staff with appropriate high-level qualifications,
- the quality and effectiveness of the work of the teachers of the D.P.M.S.,
- the interconnection of teaching with research,
- the achievement of the required learning outcomes and qualifications according to the European and National Qualifications Framework at Level 7,
- the provision of quality services to postgraduate students,

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<sup>1</sup>available on the website of the D.P.M.S. <https://cdda.hmu.gr/>

- the networking of graduates with the labor market,
- monitoring and achieving the annual target as defined each time,
- the annual internal evaluation of courses and teachers.

## Procedures of the Quality Policy

The processes - procedures applied to monitor and continuously improve the quality of the said D.M.P.S. are the following:

- 1) The Implementation of the Quality Assurance Policy of the D.P.M.S. which includes specific quality assurance actions, with the aim of creating a framework within which the Postgraduate Studies Program must operate.
- 2) The management of the resources of the D.P.M.S. through procedures that contribute to the best choices in order to achieve the Foundation's goals in terms of ensuring the provision of the required resources to necessary staff, funding, infrastructure and equipment, so that it operates and also continuously improves the efficiency of the D.P. MS in terms of the degree of achievement of the quality objectives it sets.
- 3) The Establishment of Quality Assurance Objectives on an annual basis of the D.P.M.S. Specific and measurable annual quantitative and qualitative goals are selected for the D.P.M.S., after consultation and agreement of the Curriculum Committee and MODIP, which are evaluated by specific indicators. Achieving these goals is considered crucial for improving the effectiveness of the internal functions (administrative, educational, research) of the Master's Program in question.
- 4) The annual Internal Evaluation and Monitoring of the D.P.M.S. in collaboration and with the support of the MO.DI.P of the Foundation. Internal evaluation and assessment of all the processes carried out in it is carried out in said D.P.M.S., so that through the identification of elements and issues for correction with the implementation of improvement actions agreed together with the M.D.I.P, to achieve the goals that have been set, with the final result being the improvement of the D.P.M.S.
- 5) The collection of quality data for the measurement/valuation, analysis and improvement of the D.P.M.S. Effective procedures for the collection and analysis of information related to the D.P.M.S. (of the data of the students, the teaching staff, the structure and organization of the courses, the teaching and the provision of services to the students, etc.) and the OPESP information system of ETHAAE as well as the internal information systems of the ELMEPA.
- 6) The Disclosure of the Information of the D.P.M.S. through this specific process, all information concerning the said D.P.M.S is made immediately accessible, up-to-date and formulated with objectivity and clarity.
- 7) The External Evaluation of the D.P.M.S. Periodic certification procedures are applied by the ETHAAE which is carried out with external evaluation procedures by a committee of independent experts.

## Expected Results of the Quality Policy

The implementation of the above procedures is expected to ensure:

- a) The appropriateness of the structure and organization of the D.P.M.S in question,
- b) That the learning outcomes and the resulting qualifications of the graduates of the said D.P.M.S are sought to correspond to the maximum extent possible with the European and National Framework of Higher Education Qualifications Level 7,
- c) The promotion of the quality and effectiveness of the teaching work in the said D.P.M.S. through its monitoring by the Study Program Committee, the ELMEPA MO.DI.P and the Rectorate of the Foundation,
- d) That the qualifications of the teaching staff, especially the external collaborators, are suitable for the education of postgraduate students,

- e) That specific annual quality objectives are drawn up, implemented and reviewed to improve the D.P.M.S.,
- f) That the level of demand for the obtained qualifications of the graduates is recorded in the labor market through the investigation at regular intervals of the needs of the labor market and monitoring the course of the graduates of the D.P.M.S.,
- g) That the support services provided to postgraduate students are of high quality, meet their needs for effective attendance, e.g. easily accessible and available administrative services and libraries, online services, scholarships, and student welfare services appropriate for the D.P.M.S.,
- h) That the financial resources of the D.P.M.S. derived from tuition fees are used efficiently in order to provide the necessary services to the postgraduate students and to facilitate the operation of the program at the ELMEPA facilities, but also in whatever else is required, B.C. on-site visits to places outside ELMEPA for their comprehensive training,
- i) That an annual internal evaluation and review of the quality assurance system is carried out for D.P.M.S. "Interdisciplinary Management of Chronic Diseases, Disability and Aging" of ELMEPA with the collaboration of the Foundation's MODIP.

The Quality Policy of the academic unit for the development and improvement of the PMS is available on the website of the D.P.M.S. and in the link below

<https://cdda.hmu.gr/wp-content/uploads/2024/10/Politiki-poiotitas.pdf>